**Yafet A. Segid**

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**WORK EXPERIENCE**

Jul 2018 – Jun 2020 Phone Repair Ambulance Houston, TX

**Store Manager and Electronic Technician**

• Reviewing electrical and mechanical specifications and drawings.

• Remedy guest complaints within 30 minutes

• Perform other duties as requested by management

• Analyzes devices performance assess devices functioning.

• Performed high quality repairs and refurbishment of electronic devices:

• Teaming up with cross-functional teams and assisting in product testing, and certification.

• Customer Service.

Oct 2015 – May 2017 iFixandRepair Technology Houston, TX

**Electronic Technician**

• Performs all assigned preventative maintenance work

• Diagnosing and fix electronics phones/tablets/laptops/desktops.

• Fill out daily work form

• Excellent delivering premium customer service.

• Wears proper uniform at all times as specified in associate handbook

• Excellent research skills.

Nov 2014 – May 2015 Red Sea General Treading Houston, TX

**Electronics Technician**

• Accurately documented repairs and parts information on repair tracking documents / work orders and in point of sale computer tracking system.

• Diagnosing and fix electronics products phones/tablets/laptops/desktops/servers/ etc.

• Conducts diagnosis of problems according to complain.

• Willing to drive as many miles as necessary to get the job done.

June 2011 – May 2013 Two Brothers Auto Care Asmera, Eritrea

**Vehicle Maintenance Technician**

 Review work schedules to ensure adequate coverage for vehicle maintenance operations

 Perform visual inspections of the vehicles according to maintenance procedures

 Perform thorough weekly, monthly and annually inspections and testing of the vehicles

 Assign and inspect work of vehicle mechanics

**Technical Knowledge/skills**

• Experienced with design techniques, tools, and modeling.

• Work inside and outside in varied weather conditions

• Promote a cooperative, positive and problem-solving atmosphere at all times

• Excellent academic background and coursework in electrical power concept.

• Strong knowledge of practical application of electrical and electronic technology.

• Experienced in fixing electronics, phone, tablet, radio, computer…etc.

• Experience with Microsoft office Word, Excel, and PowerPoint.

**EDUCTAION**

• Pursuing computer engineering in University of Texas Arlington.

• Passed high school from Semaetat Secondary School in year 2013.

**SPECTIAL TRANING**

• Certified in satellite dish installation and programming at Com – Tek system.

• Certified in electronic equipment maintenance training at Com – Tek system.